

## Dive2gether Terms & Conditions 2024

### Pre-booking Activities

#### Reserve activities

In order to ensure a spot in our planning, our activities can be pre-booked. Pre-booked activities are person-specific and cannot be used by other persons. Pre-booked activities can be spent during the course of one season (between 25/03/2024 and 11/11/2024).

We will send you an invoice per email listing the requested activities. The amount needs to be transferred to the bank account as mentioned on the invoice before the Payment Due Date (to be found on the invoice). Once we have received the full amount an activity is pre-booked. A day-to-day planning of the activities is usually made upon arrival, unless exact dates are agreed on before.

#### Activities that can be pre-booked

Activities that can be pre-booked include our Snorkeling Course, Waterfalls Trip, PADI Discover Scuba Diving, PADI Bubblemaker, Dive Packages, Refresher, PADI Dive Courses and Specialties (including course materials). All activities can be pre-booked either with or without rental equipment. All activities are booked for a specific person and cannot be changed.

#### Free cancellation and rebooking during 2024 season

Dive2gether offers extensive flexibility in pre-booking. During the entire 2024 season, rebooking and cancellation requests will be accepted free of charge, if requested in writing and prior to the holiday.

### Discounts

#### 10 % Reservation discount

We offer you a 10 % discount on all the dive packages, diving courses and snorkeling activities that you reserve and pay in full at least 6 weeks prior to the start of your holiday.

We will send you an invoice per email listing the requested activities. Within 5 working days of the invoice date we require a down payment of 25 %, with a minimum of € 100 per booking. The amount needs to be transferred to the bank account as mentioned on the invoice. The remaining amount has to be paid in the same way at least 6 weeks prior to the start of your holiday in order to get the discount. You will not receive a reminder for this final payment. If you miss this deadline your reservation discount will be cancelled and you will be charged the normal price without a discount. This reservation discount cannot be combined with other discounts or offers with the exception of the groups and family discount listed.

### **5 % Discount for groups and families**

We offer groups and families existing of 4 persons or more 5 % extra discount on all the diving activities, snorkeling activities and diving courses they make as a group together, at the same time.

## **Guided dives**

### **Dive packages**

Our diving packages are only for certified divers. Prices are based upon making 2 guided dives per day, night dives not counted. Night dives and boat dives are part of your dive package. However, the additional surcharge for the boat dives is not included in the package price and will be added to the price on location.

Our diving packages are strictly personal; you cannot share your package with another diver.

The dives include:

- Tank, air & weights
- Guidance of a professional dive guide
- A personal diving bag to transport your equipment
- Spare equipment and First Aid equipment including emergency oxygen are on the dive site at all times ready to be used

### **Dives**

Our dives have a maximum dive time of 60 minutes (50 minutes for night dives) or until a minimum of 50 bars. We do not make decompression dives. The maximum dive depth is 30m. Dives deeper than 25 meter can be planned in when requested in advance and only when our planning and the weather conditions allow for it.

### **Medical approval for diving**

Each diver is responsible to prove that he or she is medically fit to dive.

A written medical approval for diving is obliged when one or more of the following apply:

- You are directed to it when filling out the Medical Questionnaire
- You are aged 70 or over
- You will participate to a professional level training program

### **Logbook and certification card**

Every diver joining our fun dives is expected to produce his logbook and diver certification card to our staff. These items prove the diver's experience and level of certification.

### **Refresher dive**

Divers who have not been diving for 6 months or longer need to start off with a Refresher dive, unless they meet at least two of the following conditions:

- Level of Rescue diver or higher
- 40 logged dives or more



- Have been diving in the past 24 months

### **Rental equipment**

The basic set of equipment we offer for rent is new and of professional quality.

A basic diving gear includes:

- Mask & Snorkel
- Fins
- Wetsuit
- BCD/ Stab. Jacket
- Regulator set including: alternative air source, depth gauge & Submersible pressure gauge

Additional equipment such as a dive computer, compass, torch, optical glasses, etc. are also available for rent. For these items an additional rental price is charged per dive.

### **Dive computer**

Certified divers who want to dive deeper than 18 meters are required to use a dive computer.

### **Using own equipment**

Divers bringing their own diving equipment are expected to have it in a good state. Make sure your gear is working properly and is serviced on time. Private gear will be checked by one of our trained staff members for good functioning. If our staff believes that a diver's private equipment is not working properly or is not well maintained, we will not allow this diver to dive with us using this equipment. In this case the diver will be offered to rent equipment from the school instead (at an extra cost).

This measure is to ensure and protect the safety of both our guests as well as our guides.

### **Surcharges**

For several activities, we ask a surcharge. This is an extra amount that we charge on top of your dive package. Surcharges are charged for:

- Boat dive
- Night dive
- Marine Biology activities

## **PADI Courses**

### **Course prices**

PADI courses can be booked either including air and weights or including equipment. Course prices including rental equipment also include the mandatory student training materials, such as compass, dive computer, dive slate and dive tool.

Course prices include:

- Theory sessions (not for eLearning)
- Practical lessons
- Surcharges where applicable
- Certification costs (unless the course price corresponds to a PADI eLearning course, where the certification costs are included in PADI eLearning)

Course prices do not include:

- Study materials
- Extra lessons needed to reach the course standards

### **Student training equipment needed for courses**

PADI Scuba Diver and PADI Open Water Diver course:

- Dive computer, compass and dive slate

PADI Advanced Open Water Diver course and PADI Adventure Dives:

- Dive computer, compass and dive tool

PADI Specialty courses:

- Dive computer, compass, dive slate and dive tool



## Gift Certificates

Dive2gether Gift Certificates can be purchased for yourself or someone else. The amount of the Gift Certificates will be in our system as a personal credit to be spent by the receiver. The amount on the Gift Certificate needs to be spent as a whole; we do not refund. The Gift Certificate is to be used by the person whose name is on it, before the expiry date as mentioned on the Gift Certificate. Gift Certificates purchased by our customers are valid for 24 months after ordering. The receiver can use the Gift Certificate to pay for products or activities for someone else as well.

### Dive2gether Gift Certificates can be used:

- On all snorkeling courses and activities
- On all diving courses and activities, excluding package programs like Bootcamp
- On all diving and snorkeling surcharges
- On all diving and snorkeling gear rental prices
- On all diving and snorkeling equipment purchased at Dive2gether
- For PADI lesson materials and digital PADI products

### Dive2gether Gift Certificates cannot be used:

- For other programs such as our weekly dinner programs
- For additional services like shipment costs, transfers, car rental and accommodation
- For buying other Dive2gether Gift Certificates
- In combination with other offers and discounts or package courses like Bootcamp